

Important Notice About Check-in



The resort's Front Desk may not have your name in their system until 24-48 hours prior to scheduled check-in date. **Do not be alarmed.**

If you plan on arriving later than the scheduled check-in day, please call the resort at your earliest convenience to make special arrangements.

- Guest must **call the resort** directly if arriving later than designated check-in date.
- Primary guest must be at least 22 years of age to check-in.
- Guests will be responsible for any damages to the unit and may incur charges for repairs or replacements.
- Occupancy limits based on unit size must be observed.
- Pets are not allowed in units.
- Housekeeping services vary from resort to resort.
- Some resorts may have specific policies, which may be obtained at check-in.
- Hawaii Time Share Exchange **does not guarantee** ocean front, ocean view or specific units.
- Hawaii Time Share Exchange will not be responsible for acts of God, war, pandemic or any inconvenience beyond our control. HTSE will attempt to make alternative accommodations, but will not be liable if unable to do so.
- Some resorts may have charges for parking, use of certain amenities or utility surcharges.
- All confirmations are final; any changes may incur additional fees.

Mahalo for confirming your reservations through Hawaii Time Share Exchange

HTSE does not assign units/buildings. All we can do is place a request with the resort

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